

**COMPETITIVE LOCAL CARRIER**

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3. TELECOMMUNICATIONS SERVICE PLANS

3.1 GENERAL

The Company offers its local exchange services for calls originating at the Customer premises only where facilities are available.

3.2 AVAILABILITY

The Company's telecommunications service plans listed in Section 3.4.1, "Residential Services," are available only to Residence Service Customers. Plans listed in Section 3.4.2, "Business Services," are available only to Business Service Customers.

3.3 DISCONTINUANCE

Customers may discontinue any telecommunications service plan upon written or telephonic notice to the Company. In addition, the Company will discontinue a customer's subscription to any telecommunications service plan whenever the Customer otherwise no longer meets eligibility requirements specified for his or her current telecommunications service plan.

3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES

3.4.1 RESIDENTIAL SERVICES

(A) BASIC PHONE PACKAGE

The Company's Basic Phone Package offers residential customers unlimited calling within the local exchange area on a flat rate basis.

(1) Sacramento Exchange

First Line	\$18.00/mo.	(D)
Each additional line:	\$10.99/mo.	(I)

(2) Lincoln and Elk Grove Community of Service Area

First Line	\$20.00/mo.	(I)
Each additional line:	\$10.99/mo.	(I)

(D)

(T)

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**COMPETITIVE LOCAL CARRIER**

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- 3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)
- 3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)
- 3.4.1 RESIDENTIAL SERVICES – (Cont'd)

(B) RESIDENTIAL MEASURED RATE SERVICE

(1) Sacramento Exchange Only

Monthly Charge:	\$ 10.99	(I)
Per Call Charge:	\$ 0.07	

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**COMPETITIVE LOCAL CARRIER**

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3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)

3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)

3.4.1 RESIDENTIAL SERVICES – (Cont'd)

(x)

(C) FEATURE SOLUTION SERVICE PLAN\*<sup>1</sup>

(x)

The Company's Features Solution Service Plan offers residential customers unlimited calling within the local exchange area combined with the following Supplemental Services: Speed Calling (8), Three-Way Calling, Last Call Return, Long Distance Alert, Caller ID-Number Only, Call Waiting, Call Waiting ID, Caller ID Blocking, and Selective Call Rejection. Features Solution Service is offered on a flat rate basis at the following rates:

First line:	\$25.00/mo.
Each additional line with Features Solution Service Features:	\$22.00/mo.
Each additional line with Message Solution Service Features:	\$22.00/mo.
Each additional line with Basic Phone Service Features:	\$8.00/mo.

(D) MESSAGE SOLUTION SERVICE PLAN\*<sup>1</sup>

(x)

The Company's Message Solution Service Plan offers residential customers unlimited calling within the local exchange area combined with the following Supplemental Services: One Enhanced Voice Mail Box, Caller ID-Number Only, Call Waiting, Call Waiting ID, Caller ID Blocking, and Selective Call Rejection. Message Solution Service is offered on a flat rate basis at the following rates.

First line:	\$25.00/mo.
Each additional line with Message Solution Service Features:	\$25.00/mo.
Each additional line with Features Solution Service Features:	\$25.00/mo.
Each additional line with Basic Phone Service Features:	\$8.00/mo.

\* Customers with service prior to January 1, 2004 will continue to have Caller ID-With Name until such time they change service plans or disconnect service.

(T)

Note 1: Service grandfathered for existing customers prior to March 1, 2004.

(x) Correction. Inadvertently overlooked on Advice Letter No. 23.

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**COMPETITIVE LOCAL CARRIER**

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3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)  
3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)  
3.4.1 RESIDENTIAL SERVICES – (Cont'd)

(E) TOTAL SOLUTION SERVICE PLAN\*<sup>1</sup> (x)

The Company's Total Solution Service Plan offers residential customers unlimited calling within the local exchange area combined with the following supplemental services: Speed Calling (8), Three-Way Calling, Last Call Return, Long Distance Alert, Call Forwarding, Call Forward Remote Access, One Enhanced Voice Mail Box, Six-Way Conference Calling, Caller ID-Number Only, Call Waiting, Call Waiting ID, Caller ID Blocking and Selective Call Rejection. Total Solution Service is offered on a flat rate basis at the following rates:

First line:	\$37.00/mo.
Each additional line with Total Solution Service Features:	\$31.00/mo.
Each additional line with Message Solution Service Features:	\$22.00/mo.
Each additional line with Features Solution Service Features:	\$22.00/mo.
Each additional line with Basic Phone Service Features:	\$8.00/mo.

\* Customers with service prior to January 1, 2004 will continue to have Caller ID-With Name until such time they change service plans or disconnect service. (T)

Note 1: Service grandfathered for existing customers prior to March 1, 2004.

(x) Correction. Inadvertently overlooked on Advice Letter No. 23.

(Continued)

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**COMPETITIVE LOCAL CARRIER**

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3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)  
3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)  
3.4.1 RESIDENTIAL SERVICES – (Cont'd)

(F) ENHANCED PHONE PACKAGE\* (T)

The Company's Enhanced Phone Package offers residential customers the Basic Phone Package combined with the following supplemental services: Call Waiting with Caller ID Number Only and Last Call Return. Enhanced Phone Package is offered on a flat rate basis at the following rates:

(1) Sacramento Exchange

First line: \$26.00/mo.  
Each additional line: \$26.00/mo.

(2) Lincoln and Elk Grove Community of Service Area

First line: \$28.00/mo.  
Each additional line: \$28.00/mo.

(G) ELITE PHONE PACKAGE\* (T)

The Company's Elite Phone Package offers residential customers the Basic Phone Package combined with the following services: Call Waiting with Caller ID Number Only, Last Call Return, and Selective Call Rejection. Elite Phone Package is offered on a flat rate basis at the following rates:

(1) Sacramento Exchange

First line: \$29.00/mo.  
Each additional line: \$29.00/mo.

(2) Lincoln and Elk Grove Community of Service Area

First line: \$31.00/mo.  
Each additional line: \$31.00/mo.

\*Service grandfathered for existing customers prior to May 10, 2006

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**NONDOMINANT INTEREXCHANGE CARRIER**

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- 3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)
- 3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)
- 3.4.1 RESIDENTIAL SERVICES – (Cont'd)

(H) RESERVED FOR FUTURE USE (T)

(D)

(D)

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**COMPETITIVE LOCAL CARRIER**

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3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)  
3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)  
3.4.1 RESIDENTIAL SERVICES – (Cont'd)

(I) LOCAL SELECT PLAN

- (1) The Company's Local Select Plan offers the following Supplemental Services: A choice of any three (3), or five (5) compatible Custom Calling Services from the following list of fourteen (14) features: Anonymous Call Rejection, Toll Restriction, Call Forward Remote Access, Call Forwarding, Call Waiting, Caller ID With Name, Caller ID Number Only, Last Call Return, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Six-Way Conference Calling, Speed Calling (8), Three-Way Calling.

Additional Supplemental Services subscribed to beyond the quantity choices in this Plan are available at a discounted rate.

- (2) The Local Select Plan is offered to Residence Customers subscribing in parallel to a Basic Phone Package; reference Schedule Cal. P.U.C. 1-T, 3.4.1(A), and to those eligible ULTS Customers subscribing in parallel to Flat Rate Residential Basic Exchange Service; reference Schedule Cal. P.U.C. 1-T, 5.4.1.

- With Three (3) Selected Supplemental Services  
each line, per month
  - Sacramento Exchange \$4.00 (R)
  - Lincoln and Elk Grove Community of Service Area \$2.80 (R)
- With Five (5) Selected Supplemental Services  
each line, per month
  - Sacramento Exchange \$8.00 (R)
  - Lincoln and Elk Grove Community of Service Area \$6.00 (R)

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**COMPETITIVE LOCAL CARRIER**

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- 3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)
- 3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)
- 3.4.1 RESIDENTIAL SERVICES – (Cont'd)
- (I) LOCAL SELECT PLAN – (Cont'd)
- (2) (Cont'd)

- Each Additional Supplemental Service subscribed to in the Local Select Plan		(N)
- Sacramento Exchange	\$ 2.00	
- Lincoln and Elk Grove Community of Service Area	\$ 1.60	(N)

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**COMPETITIVE LOCAL CARRIER**

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3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)  
3.4 TELECOMMUNICATIONS SERVICE PLANS – DESCRIPTION AND RATES – (Cont'd)

3.4.2 BUSINESS SERVICES

(A) Flat Rate Business Line

The Company's Flat Rate Business Line offers business customers unlimited calling within the local exchange area on a flat rate basis.

(1) Sacramento Exchange

Each Line: \$30.00/mo.

(2) Lincoln and Elk Grove Community of Service Area

Each Line: \$30.00/mo.

(B) Measured Rate Business Line

(1) Sacramento Exchange

Monthly Rate per line: \$15.00

Measured Usage – per minute: .03

(2) Lincoln and Elk Grove Community of Service Area

Monthly Rate per line: \$15.00

Measured Usage – per minute: .03

(C) Local Unlimited

The Company's Local Unlimited Plan offers business customers the Flat Rate Business Line with the following services: Call Waiting with Caller ID Number Only, Call Forwarding, Call Forward Remote Access, Last Call Return and Speed Calling (8). This Plan can be upgraded to Caller ID With Name.

(N)

(N)

(1) Sacramento Exchange

Each Line: \$35.00/mo.

Upgrade to Caller ID With Name,

Additional, Each Line: \$2.00/mo.

(N)

(N)

(2) Lincoln and Elk Grove Community of Service Area

Each Line: \$35.00/mo.

Upgrade to Caller ID With Name,

Additional, Each Line: \$2.00/mo.

(N)

(N)

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**COMPETITIVE LOCAL CARRIER**

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3. TELECOMMUNICATIONS SERVICE PLANS – (Cont'd)

3.5 LOCAL CALLING AREAS

3.5.1 SACRAMENTO EXCHANGES

(A) Sacramento - North  
Citrus Heights  
Elk Grove  
Fair Oaks  
Folsom  
Meadow View  
Pleasant Grove  
South Placer  
Rio Linda  
Roseville – Main  
Sacramento – Main  
Sacramento – North

(B) Sacramento - Main  
Citrus Heights  
Elk Grove  
Fair Oaks  
Folsom  
Meadow View  
Rio Linda  
Roseville – Main  
Sacramento – Main  
Sacramento – North

(C) Folsom  
Citrus Heights  
Fair Oaks  
Folsom  
South Placer  
Rio Linda  
Roseville – Main  
Sacramento – Main  
Sacramento – North

(N)

(N)

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