

A11. SUPERTRUNK SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
7th	<b>CS A*</b>	4th	4
5th	1	1st	5
5th	<b>2*</b>	2nd	6
4th	3	2nd	<b>7*</b>

\* New or revised page

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A11. SUPERTRUNK SERVICE

11.1 GENERAL

11.1.1 APPLICABILITY

SuperTrunk Service allows Business Service customers to connect suitably equipped customer premises equipment to the Utility's central office for the provision of telephone services switched over a 1.544 Mbps High Capacity facility. Each SuperTrunk termination provides 24 exchange channels. (T)

11.1.2 TERRITORY

Within the SureWest Telephone exchange area as said area is defined on map filed as part of the tariff schedules.

11.2 RATES

(D)  
(D)

11.2.1 BASIC SERVICES

– High Capacity Service Will be provided in accordance with Schedule Cal. P.U.C. No. 1, Section 7 (T)

	Monthly Measured (T) Rate	Monthly (N) Flat Rate	 (N)	Non- recurring Charge	
– SuperTrunk Termination, each					(T)
– Month-to-Month	\$215.00	\$515.00 (N)		\$325.00	(T)
– 1-Year Plan	205.00	500.00		325.00	
– 3-Year Plan	195.00	465.00 (N)		None	(T)

	Monthly Rate	Non- recurring Charge	
– Trunk Group Types, each (In-only, Out-only, Two-way or Switch 56)			(T)
– Month-to-Month	\$10.00	\$ 90.00	(T)
– 1-Year Plan	10.00	90.00	
– 3-Year Plan	10.00	None	(T)

(D)  
|  
(D)

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A11. SUPERTRUNK SERVICE

11.2 RATES - (Cont'd)

	<u>Monthly Rate</u>	<u>Non- recurring Charge</u>	
11.2.2 OPTIONAL FEATURES			
– Alternate Route, Each	\$10.00	\$45.00	
– Enhanced Alternate Route, Each	40.00	80.00	
– Dialing Plan, Each Termination	55.00	155.00	
– SuperTrunk Routing Directory Number, each			(N)
– Month-to-Month	3.00	2.00	
– 1-Year Plan	1.50	2.00	
– 3 Year Plan	1.00	- -	(N)
11.2.3 CHANGE CHARGES			
– Miscellaneous Change Charge		135.00	

11.3 SPECIAL CONDITIONS

11.3.1 AVAILABILITY

This service is available only where equipment and operating conditions permit.

11.3.2 LIMITATIONS

- (A) Customers are responsible for providing compatible digital equipment and determining the compatibility of each basic and associated service used in conjunction with their application and equipment.
- (1) All connections shall be made though equipment furnished by the customer. The responsibility of the Utility shall be limited to the furnishing of service up to and including its local loop demarcation point on the customer's premises. The connection of customer provided equipment shall be on Utility provided standard network interface or its equivalent conforming to Part 68, Subpart F, of the FCC's Rules and Regulations. The customer is responsible for testing their equipment and/or facilities to ensure that when they are connected with SuperTrunk such equipment or facilities are operating properly, and further that the cause of any service difficulty reported by the customer to the Utility results from the operation of equipment and facilities provided by the Utility.

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11.3 SPECIAL CONDITIONS - (Cont'd)

11.3.2 LIMITATIONS - (Cont'd)

(A) (Cont'd)

(2) All signals generated by customer-provided terminal equipment must meet signal and format standard as described in Bellcore's Technical Reference TR-NPL-00275.

(B) The /\*/ and #/ are not available on call set up.

(C) Account Codes are not available as "non-forced."

(D) Digital Business Service (Centrex) stations in a SuperTrunk serving arrangement will not display the calling number from SuperTrunk station users and visa versa.

(E) SuperTrunk is a business service. Residence service will not be provided over SuperTrunks.

(F) All customer provided equipment used to interface with SuperTrunk is required to conform with the Technical Reference Specifications as used by the Utility and found in the Switch Vendor's Technical Reference and their subsequent revisions:

<u>Vendor</u>	<u>Contact Number</u>
Lucent	1-800-432-6600

(G) All channels of a single SuperTrunk are serviced from a single switch entity.

(H) SuperTrunk service customers cannot selectively control the transmitting or blocking of the Calling ID number on a call-by-call basis. A SuperTrunk Calling ID option of either Complete Calling ID Blocking (Private) or Complete Calling ID Transmit (Display) will be established, defaulting to Private if no customer choice is specified. The Calling ID display option will be changed by the Utility at the request of the customer. There is no charge to change their Calling ID option.

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A11. SUPERTRUNK SERVICE

11.3 SPECIAL CONDITIONS - (Cont'd)

11.3.3 RATE REGULATION

- (A) A minimum installation requires one (1) High Capacity Service, one (1) SuperTrunk Termination, and one (1) Trunk Group Type.
- (B) When this service arrangement is configured as "Basic Exchange Trunk Service," the use of this service will comply with all other services' tariff regulations.
- (C) This service may be combined with the following services and/or other SuperTrunk services of the same customer with a service appearance in the same switching entity to create a SuperTrunk Serving Arrangement.
  - Direct Inward Dialing, Schedule Cal. P.U.C. No. A18.
  - Digital Business (Centrex), Schedule Cal. P.U.C. No. A8.
  - Primary Rate Interface (PRI), Schedule Cal. P.U.C. No. A5.
- (D) The rates and charges for other combined services are found in the Utility's Schedules as set forth above and are in addition to the SuperTrunk charges.
- (E) When a customer has existing In-only Trunks and wants to convert this service to a SuperTrunk, the existing trunk services must be disconnected. SuperTrunk installation charges shall apply.
- (F) The non-recurring charge will not apply when converting existing blocks of Direct Inward Dialing Station numbers to a SuperTrunk service.
- (G) The customer may request any number of channels up to a maximum of 24 channels in the SuperTrunk Termination arrangement.
- (H) Installation and/or Change Charges as set forth in Schedule Cal. P.U.C. No. A28, "Multi-Element Service Charges," do not apply.
- (I) The customer must provide information regarding the intended use of the service sufficient to allow the Utility to furnish and maintain the requested service, and to ensure that the use of the service complies with all tariff regulations.
- (J) The Utility shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release or discontinuance of service will be accepted by the Utility only from the customer.

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A11. SUPERTRUNK SERVICE

11.3 SPECIAL CONDITIONS - (Cont'd)

11.3.3 RATE REGULATION - (Cont'd)

- (K) The service furnished under this schedule shall not be used for any purpose or in any manner, directly or indirectly, in violation of the law or in aid of any unlawful act or undertaking.
- (L) The Miscellaneous Change Charges will apply for each addition, removal, or rearrangement of any trunk group(s), standard feature or combined services that impact the SuperTrunk service.
- (M) Certain services are offered under a 1 or 3 year rate plan. When a customer subscribes to a 1 or 3 year rate plan, the monthly rates in effect at the time the service is installed will not increase during the term (period).
- (N) Termination Liability charges will apply to those services under the 1 or 3 year rate plan if the customer discontinues service prior to the subscribed plan period. The termination charge shall be determined as follows:

Prior to service establishment, the recurring and non-recurring cost of labor, engineering, non reusable materials, interest, transportation, storage, manufacturer's cancellation charges and any other costs incurred by Roseville prior to completion of installation, including those expenses incurred in preparation for start of installation.

After the service has been established, the total of all monthly charges for those services under the subscribed plan are due for the remainder portion of the plan.

11.3.4 STANDARD FEATURES

Standard features, with the exception of the Trunk Group charge, are included in the SuperTrunk termination recurring and installation charges. SuperTrunk's standard features include the following:

**24 Digital Channels:** Each SuperTrunk provides 24 digital channels between the Utility's switch and the user's suitably equipped premises equipment.

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A11. SUPERTRUNK SERVICE

- 11.3 SPECIAL CONDITIONS - (Cont'd)  
11.3.4 STANDARD FEATURES - (Cont'd)

**Answer Supervision on Outbound Calls:** The Utility's switch will electronically signal the originating premise equipment when an outbound call is answered and when the called party disconnects. The customer shall provide Answer Supervision on inbound calls.

**Automatic Channel Selection:** Automatic Channel Selection selects an idle channel for inbound call completion from a preset pattern within a trunk group.

**Call Transfer:** Incoming calls may be transferred to another telephone number. After the transfer is complete, the trunk becomes available to make, receive or transfer other calls. Applicable usage charges apply from the transferring trunk to the called party and to transferred calls.

**Calling ID Blocking Options:** SuperTrunk service customers may choose to transmit any one telephone number assigned to their SuperTrunk account to called parties outside of their business group; or, the customer may choose to completely prevent their SuperTrunk service from transmitting a telephone number. SuperTrunk service customers cannot selectively control the transmitting or blocking of the Calling ID number on a call-by-call basis. A SuperTrunk Calling ID option of either Complete Calling ID Blocking (Private) or Complete Calling ID Transmit (Display) will be established, defaulting to Private if no customer choice is specified. The Calling ID display option will be changed by the Utility at the request of the customer. There is no charge to change their Calling ID option.

**Trunk Groups:** A minimum of one trunk group is required for use with SuperTrunk service, more may be selected. Trunk group charges are in addition to SuperTrunk termination charges. Trunk groups are identified as: (One (1) common telephone number will be provided per trunk group.)

In-only - Capable of incoming voice grade communication  
Out-only - Capable of outgoing voice grade communication  
Two-way - Capable of two-way voice grade communication  
Switch 56 - Capable of data grade communication

**Trunk Group Calling Restrictions:** For outbound call restriction, refer to Schedule Cal. P.U.C. No. A24. for calling toll restriction descriptions. Restrictions are assigned to individual trunk groups.

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11.3 SPECIAL CONDITIONS - (Cont'd)

11.3.5 OPTIONAL FEATURES

**Alternate Route:** Allows customer to specify an alternate trunk group where an incoming SuperTrunk call may be directed when all channels are busy, or when there is a loss of continuity with the premises equipment.

Subject to technical capabilities and operating conditions, this feature may be assigned to a SuperTrunk arrangement, Primary Rate Interface (PRI) or DID trunk group residing in the same central office switch. Only one Alternate Route may be selected per SuperTrunk arrangement.

**Dialing Plan:** Allows customers to dial between entities on either an access code or abbreviated station to station dialing basis where facilities and operating conditions permit. It provides calling connections between various entities, which may include a combination of:

- Digital Business Service (Centrex)
- Primary Rate Interface (PRI)
- SuperTrunk Termination

This Dialing Plan feature is required any time two or more entities are connected to create a SuperTrunk serving arrangement as defined in 11.3.3(C) preceding.

**Enhanced Alternate Routing:** Automatically routes incoming calls to a predetermined telephone number in the Public Switched Network when the SuperTrunk or SuperTrunk group is busy or when continuity is lost between the central office and the customer provided equipment. Enhanced Alternate Routing is available where technical capabilities and operating conditions permit.

Incoming calls that have been rerouted will be billed to the SuperTrunk billing responsibility. All charges for local, message units, zone calling and toll are applicable in accordance with the regularly filed tariff schedules.

**SuperTrunk Routing Directory Number:** An assigned, individual, and terminating-only directory number that will route to the SuperTrunk group. (N)  
(N)

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