

A27. EMPLOYEE CONCESSION SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>
CSA*	5th	3	Original
1	3rd	4*	2nd
2 *	2nd		

* New or revised page.

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Advice Letter No. <u>1697</u>	<u>Steve C. Oldham</u>	Effective <u>MAY 26 2009</u>
Decision No. _____	<u>President – CEO</u>	Resolution No. _____

A27. EMPLOYEE CONCESSION SERVICE

27.1 GRANDFATHERED EMPLOYEE CONCESSION SERVICE (T)

27.1.1 PURPOSE AND APPLICABILITY

The purpose of this section is to promote availability of SureWest Telephone employees to the Company on short notice and when needed.

This section is applicable for single line residence exchange telephone service for regular full-time and pensioned employees of SureWest Telephone, as of June 1, 2005 who reside within SureWest Telephone serving territory.

27.1.2 TERRITORY

This section applies only within the SureWest Telephone exchange area as such area is defined on the exchange area map filed as part of this tariff schedule. (T)

27.1.3 RATES (T)

(A) EMPLOYEE CONCESSION SERVICE (T)

Full time active SureWest Telephone employees, as of June 1, 2005, who reside within SureWest Telephone's service territory and subscribe to SureWest Telephone local residence exchange telephone service under this tariff will receive a ten dollar (\$10.00) per month credit for local residence exchange telephone service.

(B) RETIREE CONCESSION SERVICE (T)

Full time SureWest Telephone employees who have retired from the Company, on or prior to June 1, 2006, who reside within SureWest Telephone's service territory, receive a pension, and who subscribe to SureWest Telephone local residence exchange telephone service under this tariff, will receive a twenty dollar (\$20.00) per month credit for local residence exchange telephone service.

27.1.4 SPECIAL CONDITIONS (T)

(A) LIMITATIONS (T)

(1) The concession service referenced above is applicable to the first line of SureWest Telephone basic residence exchange telephone service. It does not extend to taxes or fees, other elective or optional services, additional lines of service, or non-tariffed services. (T)

(Continued)

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A27. GRANDFATHERED EMPLOYEE CONCESSION SERVICE

27.1.4 SPECIAL CONDITIONS – (Cont'd)

(A) LIMITATIONS – (Cont'd)

- (2) The concession service referenced above is not applicable to otherwise-qualified employees or retirees who fail to pay on time for other amounts due for SureWest Telephone or other SureWest services. After two (2) such circumstances of late payment, the Company thereafter will charge regular tariffed rates for the service covered by this section.
- (3) Full time SureWest Telephone employees who choose to have an unlisted number are not eligible for Employee Concession Service.
- (4) This tariff schedule will expire and be of no further force and effect on January 1, 2015. Thereafter, SureWest Telephone may choose to compensate or credit any remaining employees or retirees who would continue to qualify under this tariff schedule through non-tariffed compensation or credit mechanisms.
- (5) Employees who retire after June 1, 2006 will no longer be eligible for Retiree Concession Service as shown in this tariff schedule. SureWest Telephone employees who are hired after June 1, 2005 will not be eligible for Employee Concession Service.
- (6) SureWest Telephone employees and retirees who live outside SureWest Telephone's service territory are not eligible for Employee or Retiree Concession Service as shown in this tariff schedule.
- (7) Employees and retirees who subscribe to any Product Grouping as set forth in Schedule CAL. P.U.C. No. A10 are not eligible to receive Grandfathered Employee Concession Service as set forth in this tariff schedule.
- (8) SureWest Telephone employees participating in the Employee Concession Service agrees to electronic notification to a specified e-mail account of the online availability of their monthly bill statement. A paper bill will not be provided to employees participating in Employee Concession Service. (N)
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(N)

27.2 EMPLOYEE DISCOUNT SERVICE

27.2.1 PURPOSE AND APPLICABILITY

This section is applicable for employees of Surewest Telephone and any SureWest affiliate during the term of active employment and who subscribe to SureWest Telephone services as described below.

(Continued)

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A27. GRANDFATHERED EMPLOYEE CONCESSION SERVICE

27.2 EMPLOYEE DISCOUNT SERVICE – (Cont'd)

27.2.2 AVAILABLE SERVICES AND RATES

(N)

(A) EMPLOYEE LOCAL SELECT PLAN \$14.00 per month

This plan includes a Flat-Rate Basic Exchange Access Service Line, the Residential Zone Calling Plan, Information Services Call Blocking (also known as 900/976 Blocking), a choice of either Selective Blocking or Complete Blocking, and a choice of Basic Voice Mail with Single Access and any two custom calling features, or any five custom calling features (without Voice Mail). Terms and conditions for this plan can be found in Cal. P.U.C. No. A10.3(I) and (J).

(B) EMPLOYEE CALIFORNIA UNLIMITED
SELECT PLAN \$18.00 per month

This plan includes a Flat-Rate Basic Exchange Access Service Line, Unlimited Local and Long Distance Calling to anywhere in California, Information Services Call Blocking (also known as 900/976 Blocking), a choice of either Selective Blocking or Complete Blocking, and a choice of Basic Voice Mail with Single Access and any two custom calling features, or any five custom calling features (without Voice Mail). Terms and conditions for this plan can be found in Cal. P.U.C. No. A10.3(I) and (J), in SureWest Long Distance Tariff Schedule Cal. P.U.C. No 1-T Section 3.3.2(G), and in SureWest Long Distance Terms and Conditions for Interstate/International Services section 3.3.7(B)(6).

(C) EMPLOYEE NATIONAL UNLIMITED
SELECT PLAN \$20.00 per month

This plan includes a Flat-Rate Basic Exchange Access Service Line, Unlimited nation-wide calling, Information Services Call Blocking (also known as 900/976 Blocking), a choice of either Selective Blocking or Complete Blocking, and a choice of Basic Voice Mail with Single Access and any two custom calling features, or any five custom calling features (without Voice Mail). Terms and conditions for this plan can be found in Cal. P.U.C. No. A10.3(I) and (J), in SureWest Long Distance Tariff Schedule Cal. P.U.C. No 1-T Section 3.3.2(H), and in SureWest Long Distance Terms and Conditions for Interstate/International Services Section 3.3.7(B)(7).

(N)

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A27. GRANDFATHERED EMPLOYEE CONCESSION SERVICE

27.2 EMPLOYEE DISCOUNT SERVICE – (Cont'd)

27.2.3 SPECIAL CONDITIONS

- (A) Employee Discounts are not available for any telephone features or services beyond what is described in this section. Tariffed discounts on services not offered as an Employee discount would still apply.
- (B) If an employee wishes to upgrade from Basic Voice Mail to Enhanced Voice Mail, there is an additional charge of \$1.00 per month. If an employee wishes to upgrade to Premium Voice Mail, there is an additional charge of \$3.00 per month.
- (C) Installation charges are not eligible for Employee Discount. All applicable Non-Recurring Charges and/or installation charges will apply at the applicable tariff rate.
- (D) Employee Discount Service may apply to additional lines within the same household for the services listed in this section.
- (E) Employees subscribing to any of the available offerings in 27.2.2 above that also subscribe to SureWest's video service will receive an additional discount of \$11.00 per month per subscriber off the Employee Discount Service rates.
- (F) Employees participating in the Employee Discount Service agrees to electronic notification to a specified e-mail account of the online availability of their monthly bill statement. A paper bill will not be provided to employees participating in Employee Discount Service. (N)
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(N)

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