

A8. DIGITAL BUSINESS SERVICE

LIST OF EFFECTIVE SHEETS

Sheets listed below are effective as of the date shown on each sheet.

<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>	<u>Revision Number</u>	<u>Sheet</u>
14th	CS A*	4th	7	3rd	15
4th	1*	2nd	7.1	2nd	16
3rd	2	4th	8	2nd	17
3rd	3	3rd	9	2nd	18
2nd	3.1	3rd	10	2nd	19
5th	4	5th	11	4th	20
3rd	4.1	4th	12	3rd	20.1
4th	5	4th	13	3rd	21
2nd	6	4th	14	4th	22

* New or revised page

	<u>Issued By</u>	Date Filed <u>NOV 03 2006</u>
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A8. DIGITAL BUSINESS SERVICE

8.1 GENERAL

8.1.1 APPLICABILITY

Digital Business Service (DBS) is a central office based service provided from the Utility's suitably equipped digital central office facilities for business customers. The Utility reserves the right to deny service if central office or cable facilities are not available. This offering is a central office service which is an alternative to customer key and/or PBX Systems. (T)
(T)

8.1.2 TERRITORY

Within the SureWest Telephone exchange area as said area is defined on map filed as part of the tariff schedules.

8.2 RATES

8.2.1 NETWORK ACCESS TERMINATION

Network Access Termination is a designated port with unrestricted access to the network. These terminations will be provided in accordance with the rates listed for Network Access Terminations in Cal. P.U.C. Schedule No. A3, "Basic Exchange Access Service." Each termination must be associated with an Intrasystem Line.

8.2.2 INTRASYSTEM CALLING SERVICE LINES

[See Special Condition (A)(5)]	Monthly <u>Rate</u>	(T)
Intrasystem Measured line, each	\$ 13.00	(T)
Intrasystem Flat Rate line, each	\$ 28.00	(D) (N)

8.2.3 INSTALLATION AND/OR CHANGE CHARGES

Installation and/or change charges as set forth in Cal. P.U.C. Schedule No. A28, "Multi-Element Charges," are applicable to primary access and intra-system calling service lines.

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A8. DIGITAL BUSINESS SERVICE

8.2 RATES - (Cont'd)

8.2.4 FEATURE GROUPS

Feature group level rates are applicable on Intrasystem lines. [See Special Conditions (D) and (E) for feature groups and feature descriptions.]

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	<u>RSOC</u>
(A) GROUP I			
1. Per Customer Group *	--	\$ 70.00	M100
2. Per Line	\$ 2.65	--	DBSGI

Features include: Auto Callback, Call Forwarding (variable, busy, don't answer, incoming only, group only), Call Hold, Call Park, Call Pickup, Call Transfer (all calls, incoming only, internal only), Call Waiting (all calls, incoming only), Cancel Call Waiting, Distinctive Ringing Tone, Intercom Dialing, Speed Calling (6 numbers) individual or shared and Three-Way Calling.

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	<u>RSOC</u>
(B) GROUP II			
1. Per Customer Group *	--	\$105.00	M101
2. Per Line	\$ 3.60	--	DBSGII

Features include: All Group I Features, Add-on Consultation Hold, Call Waiting Orig., Conference Calling, Dial Call Waiting, Directed Call Park, Directed Call Pickup, Fully Restricted, ON/OFF Hook Queuing, Remote Activation of Call Forwarding, Semi-Restricted and Speed Calling (30 numbers) - shared.

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	<u>RSOC</u>
(C) GROUP III			
1. Per Customer Group *	--	\$ 40.00	M120
2. Per Line	\$ 1.65	--	DBSGIII

Features include: Call Forwarding-Variable, Call Hold, Call Pickup, Call Transfer-All Calls, Distinctive Ringing Tone, Intercom Dialing, Speed Calling-6 Numbers (individual) and Three-way calling.

* See Special Condition (A)(2).

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8.2 RATES - (Cont'd)

8.2.5 OPTIONAL FEATURES:

Optional Features monthly rates are applicable on Intrasystem lines unless otherwise noted. These features can be added to DBS lines equipped with Feature Groups I or II. Each rate level is rated on a stand alone basis. [See **Special Condition (F) for feature descriptions.**]

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>	<u>RSOC</u>
(A) AUTOMATIC ROUTE SELECTIONS (ARS) [See Special Conditions (F)(1)]			
(1) Each route selected	--	\$331.00	M102
(2) Each line			
- First Alternate Route	\$.75	--	DBSARS
- Each Additional Route	.30	--	DBSARSA
(B) OUTWARD CALLING FOR PBX VIA ARS			
(1) Each route	--	70.00	M103
(2) Each line	1.10	--	DBSOC
(C) CUSTOMER ACCESS TREATMENT (CAT) CODE RESTRICTIONS			
(1) Tone			
- per group or subgroup	1.95	70.00	DBSCATT
(2) Announcement			
- per group or subgroup	70.80	140.00	DBSCATA
(D) LOUDSPEAKER PAGING*			
- per termination	31.70	35.00	DBSLP

* Requires circuit. See Special Condition (B)(6).

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A8. DIGITAL BUSINESS SERVICE

8.2 RATES - (Cont'd)

8.2.5 OPTIONAL FEATURES: - (Cont'd)

		<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>	<u>RSOC</u>
(E)	MULTI-LINE HUNTING: Circular, Multiple Position, Pilot, Regular, Series Completion and Uniform Call Distribution			
(1)	Each Hunt Group	- -	\$ 35.00	M105
(2)	Each Line	\$.80	6.00	DBSHC DBSHMP DBSHP DBSHR DBSHSC DBSHUD

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8.2 RATES - (Cont'd)

8.2.5 OPTIONAL FEATURES - (Cont'd)

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>	<u>RSOC</u>
(F) PRIVATE FACILITIES ACCESS:			
(1) Radio Paging Access *, per termination	\$ 32.00	\$ 35.00	DBSRPA
(2) Recorded Telephone Dictation *, per termination	32.00	35.00	DBSRTD
(3) Selective Control Of Facilities (SCOF), each group	14.95	164.00	DBSSCF
(4) Tie Trunks Access *, each line: Access types include Automatic, Non-senderized, Non-tandem, and Senderized tie trunks	58.50	168.00	DBSTTA
(5) Dial Transfer to Tie Lines, per group	12.95	35.00	DBSDT
(6) Simulated Facilities Group, WATS/Toll Free Services [See Special Conditions (F)(6)(f)]	.35	--	DBSSFG
(7) Trunk Dial Transfer, per group	1.25	35.00	DBSTDT

* Circuit required. See Special Condition (B)(6).

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8.2 RATES - (Cont'd)

8.2.6 OPTIONAL FEATURES - (Cont'd)

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>	<u>RSOC</u>
(G) MUSIC ON HOLD			
(1) Telco provided music source per line	\$.60	\$ 5.00	DBSMOH
(2) Customer provided music source, * per term	15.95	7.00	DBSMOHCP
(H) TOLL RESTRICTION, PER LINE			
(1) Total Restriction	3.50	- -	DBSTR1
(2) InterLATA Restriction	3.50	- -	DBSTR2
(3) Interstate Restriction	3.50	- -	DBSTR3

*Circuit required. See Special Condition (B)(6).

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8.2 RATES - (Cont'd)

8.2.7 OPTIONAL FEATURES - (Cont'd)

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>	<u>RSOC</u>
(I) QUEUED UNIFORM CALL DISTRIBUTION (QUCD) [See Special Conditions (F)(9)]			
(1) QUCD with Announcement:			
(a) C.O. Based, Single Generic Announcement	\$ 34.40	\$125.00	DBSQA
Hunting:			
Each Group	- -	35.00	M104+
Each Line:			
- Uniform Call Distribution	1.00	6.00	DBSUCDH G
- Circular	1.00	6.00	DBSCIRHG
(b) Customer-Premise, Each announcement* (4 maximum)	45.15	325.00	DBSQAC
Hunting:			
Each Group	- -	35.00	M104+
Each Line:			
- Uniform Call Distribution	1.00	6.00	DBSUCDH G
- Circular	1.00	6.00	DBSCIRHG
(2) Music-On-Que			
(a) C.O. Based	50.40	120.00 [#]	DBSMQ M117+
(b) Customer-Premise*	57.00	325.00 [#]	DBSMQC M118+

*Circuit required. See Special Condition (B)(6).

[#] Non-recurring Charge is not applicable when installed at same time as Queuing With Announcement.

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8.2 RATES - (Cont'd)

	<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>	<u>RSOC</u>
8.2.6 MISCELLANEOUS CHANGE CHARGE:			
Change, rearrange or modify DBS Feature Offerings			
- Each Customer Group	--	\$30.00	M106
- Each Line	--	5.00	M107

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8.3 SPECIAL CONDITIONS

(A) LIMITATIONS

- (1) All equipment provided by the customer must be compatible with the services and equipment provided by the Utility.
- (2) A Customer Group is defined as individual lines that share a common dialing plan.
- (3) The quantity of Network Access Terminations will be engineered based on the individual customer's traffic requirements.
- (4) Rotary dial stations may not be capable of accessing all DBS services.
- (5) DBS Intrasystem lines are not subject to: (1) Basic Exchange Access Service Rates and (2) Direct Inward Dialing Service as set forth in Schedules A3, and A18, respectively in this Tariff.

Intrasystem calling service line rates do not apply for Remote Switching at Customer's Premises. [See **Special Condition (C)**]

- (6) The Utility will determine the central office configuration to conform to the Utility's standards. Any request to deviate from these standards will be examined on an individual case basis.
- (7) The Utility makes no guarantee and assumes no liability for accuracy, performance or non-performance of the Digital Business Service. Credit adjustments for interruptions of service will be made in accordance with the provisions outlined in Schedule A2.14, "Interruptions and Failures of Service."

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8.3 SPECIAL CONDITIONS - (Cont'd)

(B) RATE REGULATIONS

- (1) Each request for establishment of a DBS service system must be placed in writing by the customer. Should the customer elect to cancel such request after acceptance by the Utility and before the start of the initial contract period, when applicable, may do so subject to notice in writing and payment to the Utility for all resulting non-recoverable labor and material costs.
- (2) The rates and charges shown for DBS service apply to establishment of DBS service only. Other services, as provided for in the Tariffs of the Utility, may be furnished in connection with this service at rates and charges as specified for such services.
- (3) The Utility will furnish one alphabetical and one classified directory listing without charge per each Network Access Termination. Additional listings will be provided in accordance with the provisions outlined in Cal. P.U.C. Schedule No. A15, "Directory Listings".
- (4) DBS line rates shown herein do not include provisions for stations or inside wire maintenance.
- (5) The minimum charge for services provided under this tariff shall be one month, except where a contract agreement is required.
- (6) Channels between the customer's premises and the central office which regularly serves that premises for the following services will be furnished at the rate of one channel termination at rates shown in Cal. P.U.C. 1, Section 17.2: Loud Speaker Paging, Radio Paging Access, Recorded Telephone Dictation, Tie Trunks Access, Music on Hold (customer provided), QUCD with Announcement (customer premises), and Music-on-Que (customer premises).

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8.3 SPECIAL CONDITIONS - (Cont'd)

(C) REMOTE SWITCHING AT CUSTOMER'S PREMISES:

If remote units are required to provide switching capabilities for intra-communication purposes, they may be located on Utility provided sites located on the customer's premises. Any remote units and all system cabling used in association with DBS are provided by and remain the property of the Utility.

Remote units' suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) dust free, (2) controlled temperatures ranging from 50 to 86 degrees Fahrenheit, and (3) relative humidity of 20% minimum and 55% maximum.

Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.

In addition to the Network Access Termination Rates and Intrasystem Line Rates, a charge to cover the cost of providing facilities to connect the remote switch at the customer's location to the Utility's central office, will be established on an individual basis and filed in this tariff under Special Assemblies.

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8.3 SPECIAL CONDITIONS - (Cont'd)

(D) DBS FEATURE GROUP LIST

Customer may choose any number of features within the applicable group.

<u>FEATURES</u>	<u>GROUPS</u>		
	<u>I</u>	<u>II</u>	<u>III</u>
Automatic Callback	X	X	
Call Forwarding			
- All Calls Variable	X	X	X
- All Calls Busy	X	X	
- All Calls Don't Answer	X	X	
- Busy Line Incoming Only	X	X	
- Don't Answer Incoming Only	X	X	
Incoming Only	X	X	
Within Group Only	X	X	
Call Hold	X	X	X
Call Park	X	X	
Call Pickup	X	X	X
Call Transfer Individual			
- All Calls	X	X	X
- Individual Incoming Only	X	X	
- Internal Only	X	X	
Call Waiting			
- All Calls Terminating	X	X	
- Incoming Only	X	X	
Cancel Call Waiting	X	X	
Distinctive Ringing Tone Orig Term	X	X	X
Intercom Dialing	X	X	X
Speed Calling (6 numbers) -			
- Individual or Shared	X	X	X
Three-Way Calling			
Add-on Consultation Hold Incoming Only		X	
Call Waiting Originating		X	
Conference Calling 6-Way		X	
Dial Call Waiting		X	
Directed Call Park		X	
Directed Call Pickup		X	
Fully Restricted - Orig/Term		X	
ON/OFF Hook Queuing - Originating		X	
Remote Activation of Call Forwarding		X	
Semi-Restricted - Orig/Term.		X	
Speed Calling (30 numbers) – Shared or Individual		X	

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8.3 SPECIAL CONDITIONS - (Cont'd)

(E) GROUP FEATURE DESCRIPTIONS:

Add-on Consultation Hold - Incoming Only:

Provides Three-Way Calling restricted to incoming DID calls.

Automatic Callback:

Allows the party encountering a busy station to be automatically notified when the station, within the same DBS Group, becomes idle.

Call Forwarding - Busy:

Automatically transfers all incoming calls that encounter a busy condition to a customer programmable alternate destination. *Feature not compatible with Hunting.*

Call Forwarding Busy Line - Incoming Only:

Provides that only incoming DID calls are forwarded to the specified business group line on busy. Intragroup call attempts and attempts from private facilities to terminate to the busy line receive busy treatment. *Feature not compatible with Hunting.*

Call Forwarding - Don't Answer:

Automatically transfers all incoming calls that encounter a no answer condition to a customer programmable alternate destination.

Call Forwarding - Don't Answer-Incoming Only:

Only forwards incoming DID calls to the group lines when the calls are not answered after a customer-specified number of seconds. Intragroup calls and calls from private facilities continuously ring the idle line.

Call Forwarding - Incoming Only:

Only forwards calls terminating from outside the group via DID. Intragroup terminations and terminations from private facilities result in busy treatment when the line is off-hook and ringing when the line is idle.

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8.3 SPECIAL CONDITIONS - (Cont'd)

(E) GROUP FEATURE DESCRIPTIONS - (Cont'd)

Call Forwarding - Variable:

Permits the customer to program, change and cancel Call Forwarding to allow for automatic transfer of all calls made to party's line to alternate destination.

Call Forwarding - Within Group Only:

Restricts the directory number dialed during activation to be intragroup extension numbers only.

Call Hold:

Provides the functional capability to temporarily place a call on hold. Line is then free to originate another call.

Call Park:

Allows a party on a call to park a call (similar to placing the call on hold) against the party's own directory number or extension.

Call Pick-up:

Allows party to answer a call that has been directed to another party within the same DBS Group.

Call Transfer Individual - All Calls:

Allows a party to transfer any established call to another line within or outside the DBS Group.

Call Transfer Individual - Incoming Only:

Allows a party to transfer an incoming call to another party in the same DBS Group.

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A8. DIGITAL BUSINESS SERVICE

8.3 SPECIAL CONDITIONS - (Cont'd)

(E) GROUP FEATURE DESCRIPTIONS - (Cont'd)

Call Transfer Internal Only:

Allows a party to transfer any established intragroup call to another party within the same DBS Group.

Call Waiting - Incoming Only:

Allows a party to be alerted when another party calls while already involved in a call. **This feature is identical to Call Waiting-Terminating except that intragroup calls are not call waited.**

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8.3 SPECIAL CONDITIONS - (Cont'd)

(E) GROUP FEATURE DESCRIPTIONS - (Cont'd)

Call Waiting - Originating:

Allows a party to direct a call waiting tone toward a busy called party in the same group. This feature is automatically invoked anytime a busy intragroup line is encountered.

Call Waiting - Terminating:

Allows a party to be alerted when another party calls while already involved in a call.

Cancel Call Waiting:

Allows a party with Call Waiting to inhibit the application of call waiting tone for the duration of one call.

Conference Calling - Six Way:

Allows a party to establish a conference call involving up to five (5) other parties to be connected together on the same call without attendant assistance.

Dial Call Waiting:

Allows originating party to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the party to be call waited.

Directed Call Park:

Allows the party to park a call against their own directory number or direct the call to be parked against another party's directory number within the Business Group. If a parked call is not retrieved within a specified interval, the party which parked the call will be rung back.

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8.3 SPECIAL CONDITIONS - (Cont'd)

(E) GROUP FEATURE DESCRIPTIONS - (Cont'd)

Directed Call Pickup With Barge-in:

Allows a party to answer calls directed to a specific line from any other line in the same DBS Group by dialing a unique answer code and the extension number of the line to be answered.

Directed Call Pickup Without Barge-in:

Feature is identical to the Directed Call Pickup (with Barge-in), except if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder rather than permitted to barge in on the established connection.

Distinctive Ringing:

Allows customer's to distinguish between inside calls from outside calls and priority calls by the sound of the ring.

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8.3 SPECIAL CONDITIONS - (Cont'd)

(E) GROUP FEATURE DESCRIPTIONS - (Cont'd)

Fully Restricted - Orig/Term:

Provides the capability to restrict a Group line from originating and/or receiving any calls from outside the group as well as calls to/from an attendant.

Intercom Dialing:

In conjunction with the special dialing plan, permits party to use abbreviated dialing when calling other parties in the same DBS Group.

On/Off Hook Queuing for Outgoing Trunks:

Allows on-hook or off-hook queuing for busy outgoing trunks. With on-hook queuing the station is notified with a distinctive ring when a trunk is available. With off-hook queuing the user remains off-hook until the trunk is available.

Remote Activation Call Forwarding:

Provides the means to activate/deactivate, from a remote location, those call forwarding features which can be activated/deactivated by dialed codes.

Semi-restricted - Orig/Term:

Provides the capability to restrict a DBS Group line from originating and/or receiving any calls from outside the group. The station can be included in a call outside of its group via call transfer, three-way, or attendant.

Speed Calling:

Allows customer to dial up to either 6 or 30 selected numbers using abbreviated dialing.

Three-Way Calling:

Allows a customer to add a third party to an existing conversation.

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8.3 SPECIAL CONDITIONS - (Cont'd)

(D)

(F) OPTIONAL FEATURE DESCRIPTIONS AND CONDITIONS:

(1) Automatic Route Selections (ARS):

Directs outgoing calls to the customer's most preferred available route. The customer can pre-select a sequence of up to ten (10) private available routes for each code point in the public telephone network. The types of private routes include; foreign exchange, common control switching arrangement, full-time WATS, and measured WATS. If no private routes are available, the option of completing calls using standard Direct Distance Dialing routing and charging is provided.

Facility Restriction Level (FRL) option defines the calling privileges associated with a line. Each route within a routing pattern is also assigned an FRL that identifies the minimum level of privilege needed to access the facility. The originating line must have an FRL equal to or greater than that of the facility to be used.

Time-of-Day Control option is provided to an ARS customer who specifies a control line(s) with the ability to make the manual changes. The Manual control allows the customer to change the routing pattern by dialing a code followed by a parameter indicating which routing pattern group is to be in effect. The Time-of-Day control provides a method for automatically changing the routing parameter according to pre-specified schedules.

(2) Outward Calling for PBX via ARS:

Allows a PBX to take advantage of business group features relating to outgoing private facilities by terminating them at the serving switch via special access lines. This allows access to the private facilities through features like Automatic Route Selection (ARS).

(3) Customer Access Treatment (CAT) Code Restrictions:

Allows the creation of subgroups in a business group to provide additional restriction or access functions. Specific codes can be denied or made accessible to subgroups by a CAT code to each station in the group. A business group is allowed up to eight CAT codes.

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8.3 SPECIAL CONDITIONS - (Cont'd)

(F) OPTIONAL FEATURE DESCRIPTIONS & CONDITIONS - (Cont'd)

(4) Loudspeaker Paging:

Allows a party to dial access to customer-owned amplifier and loudspeaker system.

(5) Hunting:

For hunting services associated with Queuing, Announcements and Music-on-Que, refer to "Queued Uniform Call Distribution" service, 8.3(F)(9), following.

(a) Circular Hunting:

Regardless of the point of entry, hunting begins at the dialed number and continues sequentially through the hunt group until the last member is checked. Busy tone is returned if all members in the hunt group are busy.

(b) Multiple Position Hunting:

Provides the ability to distribute calls over a group of console positions, each of which can handle several types of calls (e.g., dial "O" LDN). Each position has dedicated terminals (in lieu of call indicator lamps) for receiving the different types of incoming calls. If an idle terminal of the incoming call type is not available, the incoming call is queued and given audible ringing tone and/or delay announcement until an appropriate terminal becomes available.

(c) Pilot Hunting:

Hunting is activated only if the "pilot" directory number is dialed. Dialing any other number within the hunt group will not activate hunting.

(d) Regular Hunting:

Hunting begins at the member directory number dialed and continues sequentially through the group until an idle member is found or to the last member in the group. Unless the first member is dialed in the group, only a portion of the group is hunted.

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A8. DIGITAL BUSINESS SERVICE

8.3 SPECIAL CONDITIONS - (Cont'd)

(F) OPTIONAL FEATURE DESCRIPTIONS & CONDITIONS - (Cont'd)

(5) Hunting - (Cont'd)

(e) Series Completion:

A type of line hunting in which directory numbers are grouped into a prearranged ordered list. Up to eight (8) lines can be included in a hunt group. When a call is placed to a busy number, hunting is done through the ordered list until an idle line is encountered or the end of the list is reached.

The directory numbers list does not have to be sequential; however, the office codes must be in the same switch.

(f) Uniform Call Distribution:

A type of line hunting that provides an even distribution of incoming calls among the available members of a hunt group.

(6) Private Facilities Access:

(a) Radio Paging:

Allows a party to access radio paging equipment and page individuals carrying pocket radio receivers.

(b) Recorded Telephone Dictation:

Permits access to and control of customer-owned dictating equipment from a station in the customer Group.

(c) Selective Control Of Facilities:

Allows a party, via key control, to busy out private facilities and thereby deny all originating access.

(d) Tie Trunks Access:

Provides connection of two or more business customer locations. They can be terminated on an attendant console for direct access or have dial access. The attendant can seize the trunk directly and dial digits into the trunk. Dial access can also be provided to

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A8. DIGITAL BUSINESS SERVICE

8.3 SPECIAL CONDITIONS - (Cont'd)

(F) OPTIONAL FEATURE DESCRIPTIONS & CONDITIONS - (Cont'd)

(6) Private Facilities Access - (Cont'd)

(d) Tie Trunks Access - (Cont'd)

business group stations. Digits dialed, after the access code, are sent to the distant customer group switch. This switch treats the digits as if originated by another station located on that customer switch. Digits received over a tie trunk are subject to the normal origination treatment as applicable to business group lines. Tie trunks can have line feature and be equipped for flash repeating capabilities between the two switches. The follow types of tie trunks can be provided:

- **Automatic tie trunks** terminate automatically upon seizure to a predesignated station at the distant customer location.
- **Nonsenderized (Tandem) tie trunks** use a switching method whereby the station user directly controls, in stages, the routing of an outgoing tie trunk call through the originating as well as any intermediate switches.
- **Nontandem tie trunks** are customer-dedicated 1-way or 2-way trunks between two switches without any intermediate switching.
- **Senderized (Dial Repeating) tie trunks** use a switching method whereby outpulsed signals are transmitted in response to information received from another part of the system.

(e) Dial Transfer to Tandem Tie Line:

Makes the Call Transfer feature compatible with tie lines (trunks). Allows a party, with normal access to tie lines, capability of dialing a call through the tie line and transfer the original call to it.

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A8. DIGITAL BUSINESS SERVICE

8.3 SPECIAL CONDITIONS - (Cont'd)

(F) OPTIONAL FEATURE DESCRIPTIONS & CONDITIONS - (Cont'd)

(6) Private Facilities Access - (Cont'd)

(f) Simulated Facilities Groups (SFG's):

Provides the capability to control the number of simultaneous DID calls terminating and DOD calls originated by the group to the Network. The total number of SFG's is equal to the accumulative number of WATS/Toll Free Service lines. (x)

(g) Trunk Dial Transfer:

Provides the Call Transfer-Individual feature to tie trunks.

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A8. DIGITAL BUSINESS SERVICE

8.3 SPECIAL CONDITIONS - (Cont'd)

(F) OPTIONAL FEATURE DESCRIPTIONS AND CONDITIONS - (Cont'd)

(7) Music on Hold:

Allows a customer to optionally provide music to calls on hold. Music may be applied to a call during ringing or after answer when the call is placed on hold.

When the music source is provided by the customer, a local channel as defined in Schedule Cal. P.U.C. No. 1, Section 17.2, is required.

(8) Toll Restriction:

Permits the customer to disallow certain stations to originate calls to particular toll areas. The calling line is usually directed to a recorded announcement or given reorder tone when restricted call is dialed. The three (3) restriction types available are:

- (a) Total - Permits local calling only
- (b) InterLATA - Permits IntraLATA calling only
- (c) Interstate - Permits Intrastate calling only

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A8. DIGITAL BUSINESS SERVICE

8.3 SPECIAL CONDITIONS - (Cont'd)

(F) OPTIONAL FEATURE DESCRIPTIONS & CONDITIONS - (Cont'd)

(9) Queued Uniform Call Distribution (QUCD):

(a) Queuing With Announcement:

Queuing permits calls, in excess of available lines in a QUCD group, to be held in the central office and distributed in their order of arrival to lines in the QUCD group as the lines become available.

- C.O. Based Announcement:

A single generic non-charge-in announcement returned to the calling party after a call has been queued.

- Customer-Premise Announcement:

Maximum of four (4) separate announcements provisioned per customer group. In addition to the above Rates and Charges a local channel as defined in Schedule Cal. P.U.C. No. 1, Section 17.2, is required for each separate announcement.

(b) Hunting:

QUCD is a hunting arrangement providing uniform terminating call distribution or circular hunting to members of a multi-line hunt group associated with announcement service.

(c) Music-on-Que:

This feature is an enhancement to the Queuing with Announcement that provides music as an additional delay treatment.

For the provisioning of customer-premises music source, a local channel, as defined in Schedule Cal P.U.C. No. 1, Section 17.2, is required.

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A8. DIGITAL BUSINESS SERVICE

8.4 SUREWEST TELEPHONE TECH ED PROGRAM (T)

(A) WAIVER OF CHARGES

The monthly rate for up to five (5) Digital Business Intrasystem Lines associated with Integrated Service Basic Feature Packages shall be waived for a period of one (1) year for public schools (K-12), public libraries and private schools (K-12) serving 100 or more students and which are registered with the department of Education participating in the SureWest Telephone Tech Ed Program. The waiver period shall begin on the date of installation and continue for twelve (12) months at which time the customer may elect to disconnect or continue the service at the prevailing tariff rates and charges. (T)

(B) CREDIT FOR SERVICE

Schools and libraries that qualify for SureWest Telephone's Tech Ed Program may choose, in lieu of the waiver of charges, a \$3,000 credit to be applied towards additional ISDN services that would include Business Lines associated with ISDN Basic Feature Packages, Digital Business Lines associated with ISDN Basic Feature Packages, ISDN Basic Feature Packages, Non-recurring Charges associated with ISDN service, IntraLATA Toll and ZUM Charges associated with the Tech Ed Program and made from telephone lines associated with the Tech Ed Program, or Frame Relay Service. (T)

(C) SPECIAL CONDITIONS

- (1) The services provided under this program are to be used for video and data applications.
- (2) The waiver of charges shall begin on the date of installation of the selected service and conclude twelve (12) months from that date.
- (3) The credit of \$3,000 must be used within one year of the installation of the selected service.
- (4) All SureWest area public schools (K-12), public libraries and private schools (K-12) serving 100 or more students and which are registered with the Department of Education that would like to participate must submit a written request and a copy of their plan for the introduction of technology into the curriculum no later than February 7, 1998. (T)

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