

IMPORTANT NOTICE TO CARRIERS
PROCESS CHANGE NOTIFICATION – LNP
January 2011

SureWest announces its new online “SureWest Port Tool” for use by carriers porting SureWest telephone numbers. Effective January 17, 2011, SureWest will begin accepting Local Number Portability (LNP) orders on the SureWest Port Tool as they apply to the following SureWest Old Service Provider (OSP) companies:

In California

SureWest Telephone (OCN 2334, SPID 2334)

SureWest Telephone CLEC dba SureWest Broadband (OCN 4931, SPID 2334)

SureWest TeleVideo dba SureWest Broadband (OCN 3964, SPID 2334)

In Kansas

SureWest Kansas Licenses, LLC (OCN 3915, SPID 3915)

In Missouri

SureWest Kansas Licenses, LLC (OCN 3991, SPID 3915)

Each carrier porting numbers from SureWest will need to appoint a SureWest Port Tool administrator, and have that administrator contact SureWest to establish authorized access to the SureWest Port Tool. Carriers’ administrators can then assign staff/users needing access to the SureWest Port Tool. The tool is simple to learn and easy to use, with the added feature of having online documentation and help.

SureWest will continue to accept manual, emailed LSRs for LNP through February 28, 2011. However, effective March 1, 2011, SureWest will only accept LNP requests through the new SureWest Port Tool. Accordingly, emailed LSRs for LNP will be rejected.

Finally, SureWest is updating Trading Partner Profiles (TPP) that SureWest may have on file with carriers porting from SureWest. SureWest will coordinate the update or creation of a TPP with each carrier at the time the carrier contacts SureWest to establish administrative access to the SureWest Port Tool.

For more information about the SureWest Port Tool and to establish your administrative carrier user name and logon, please contact:

California LNP

Juanita Tirado

email: j.tirado@surewest.com

(916) 786-5697

Kansas/Missouri LNP

Debbie R Morse

email: debbie.morse@surewest.com

(913) 322-9742